

AssistMyTeam MSG Exporter for Outlook

Installation and Configuration ***(‘Per User Installation’ and ‘Per Machine Installation’)***

Page | 1

With this guide, you would be able to quickly install and easily configure AssistMyTeam MSG Exporter add-in for Outlook in your system, and effortlessly export emails, appointments, tasks or contacts as MSG files to disk from Outlook.

For **‘Per User Installation’** (*ideal for standalone single user/workstation*)

MSGExporterSetup_x86.zip (for Outlook 2007, 2010, 2013, 2016, 2019)

MSGExporterSetup_x64.zip (for Outlook 2007, 2010, 2013, 2016, 2019)

For **‘Per Machine Installation’** (*ideal for installing on Citrix and Terminal Servers*)

MSGExporterSetup_x86_Citrix.zip (for Outlook 2007, 2010, 2013, 2016, 2019)

MSGExporterSetup_x64_Citrix.zip (for Outlook 2007, 2010, 2013, 2016, 2019)

Extract these file contents to a folder.

NOTE: ‘Per User Installation’ and ‘Per Machine Installation’

In ‘Per User Installation’, the add-in install is performed 100% on the local system and nothing is installed on your Exchange or Windows Server. Further, this install is intended to serve only the current logged on user of the system/workstation and will be installed under the user's application data folder (instead of Programs Files folder) and no elevated permission is required. So, there won't be a prompt from UAC to allow this install unless you change the install directory to say, Programs Files which will warrant an elevated permission/UAC prompt. If the same system is used by multiple users, each one need to install add-in on their profile with the default installation folder location.

‘Per Machine Installation’: If you have the need to have a single install that serves all users of the system (i.e., the files will be installed under Program files folder and the add-in will be registered under HKEY_LOCAL_MACHINE registry hive rather than HKEY_CURRENT_USER), download the Citrix/Terminal Server version of the setups from <https://www.assistmyteam.net/MSGExporter/download.asp> to perform a per machine installation.

Requirements:

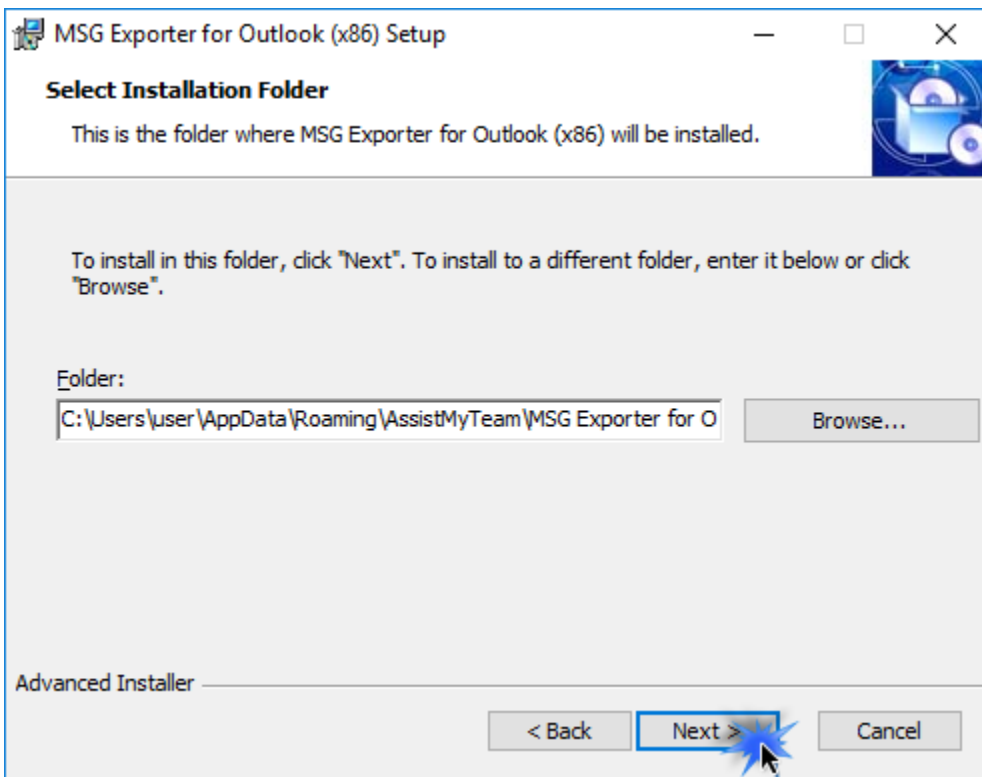
- Microsoft .NET framework 4.5
Refer to <https://www.assistmyteam.com/msg-exporter/requirements/#.NET> for more detail.
- Outlook 2007, 2010, 2013, 2016 and 2019. Both 32-bit and 64-bit Outlook are supported.

Step 1. Run the *MSGExporterSetup_xXX.exe* to start the installation. Click 'Next' to Continue. If Outlook 2007 or later is not installed, the setup wizard will not be able to proceed. Please ensure Outlook is shutdown (if already running or active in the task manager) as the setup has to install an Outlook add-in.

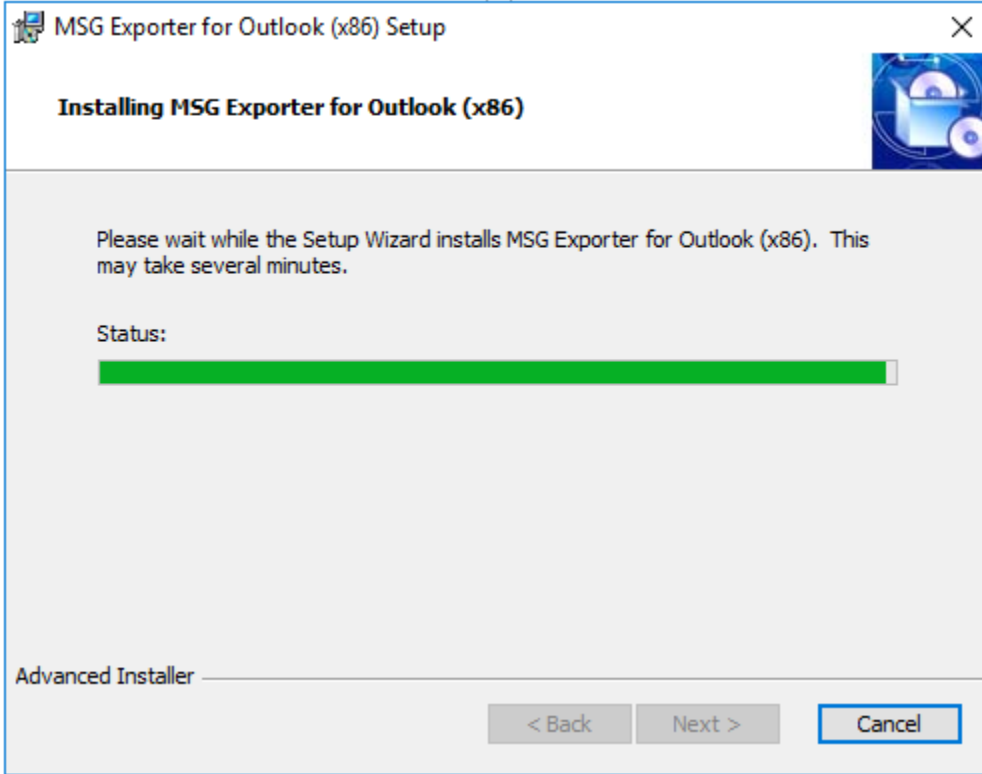
Page | 2



Step 2. Select the appropriate destination folder where the application files will be installed. If you change the default folder path, please make sure you have appropriate permission.



Step 3. It just takes a few minutes to complete the whole copying process

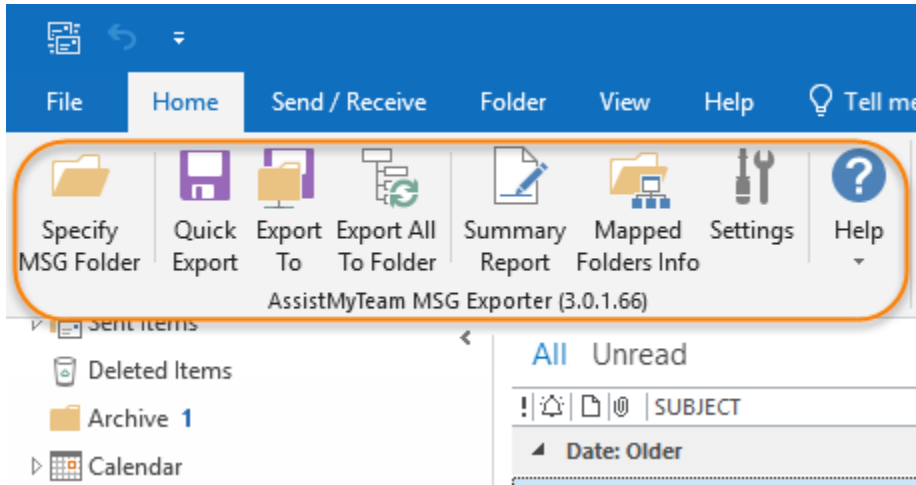


Step 4. Click 'Finish'. This ends the files installation process in your system.

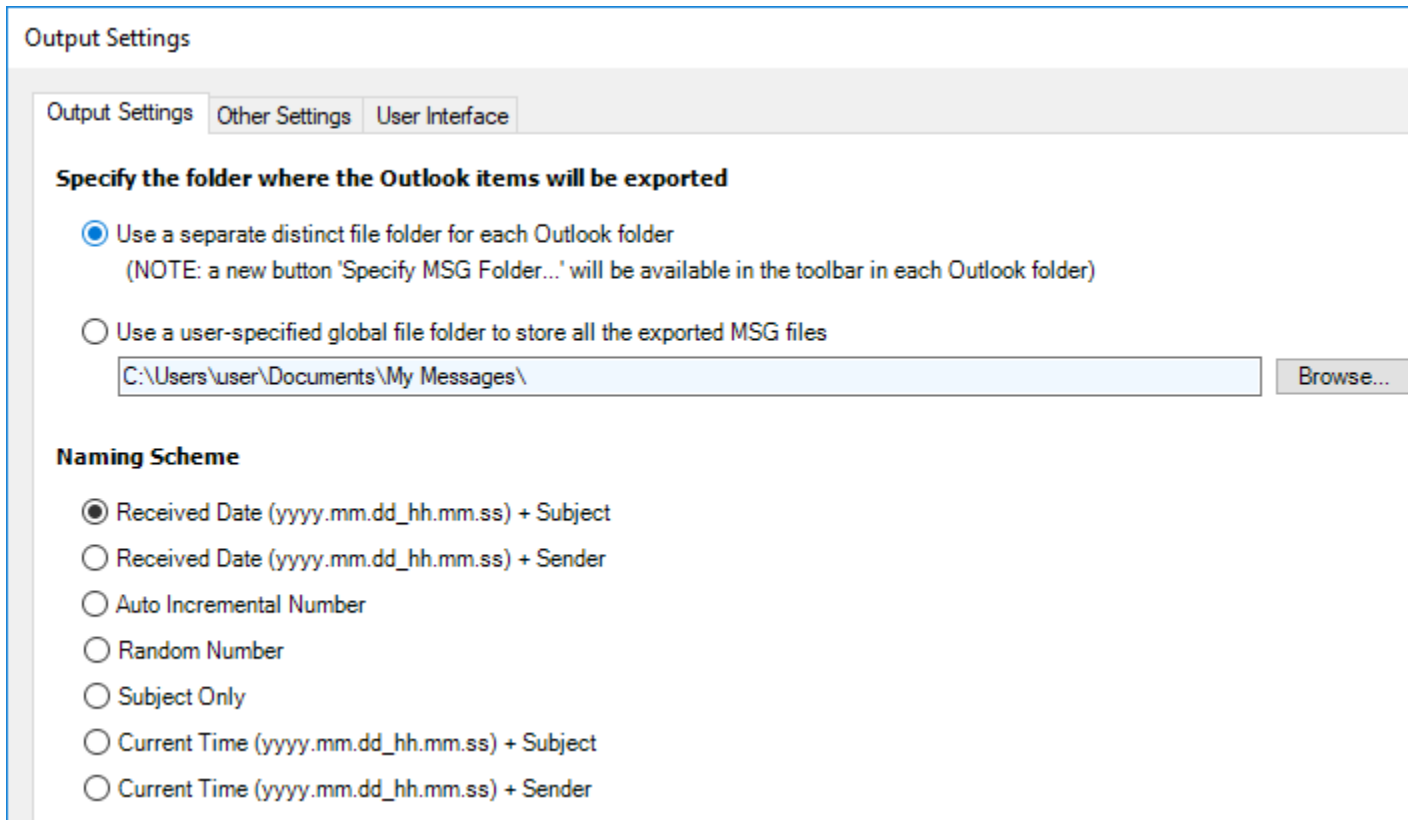


Now start Microsoft Outlook. If the installation was successful, you will see a toolbar or ribbon with the title 'MSG Exporter' in Outlook.

Page | 4



Within the **Output Settings**, you will find options to tweak and customize the default file naming scheme, specify the MSG output and overwriting behavior etc.



For more references and help, refer to the PDF Help Manual, which can be invoke from **MSG Exporter Toolbar or ribbon > Help > Help Topics**.

---- End of Install Guide